

in company Upper intermediate

Unit 14

headword	pronunciation	translation/notes	example sentence
air traffic control (n)	/eə ˈtræfɪk kənˈtrəʊl/	I looked out of the window and saw a fighter plane flying alongside us – apparently air traffic control had lost radio contact with our plane.
apology (n) make an apology	/əˈpɒlədʒi/ /ˈmeɪk ən əˈpɒlədʒi/	One way of starting a conversation with a stranger is to make an apology – for example, about your children’s behaviour.
and the strange thing was ...	/ænd ðə streɪndʒ θɪŋ wəz/	There was a loud noise from outside the plane, and the strange thing was that the cabin crew just seemed to be ignoring it.
around the time of ...	/əraʊnd ðə taɪm əv/	I was flying from Malaga to Stansted in the UK – this was around the time of the attacks on the World Trade Center in 2001.
assistance (n) offer assistance	/əˈsɪstəns/ /ɔːfə əˈsɪstəns/	Offering assistance , for example by saying ‘Let me help you with that’ is another way of starting conversation.
business traveller (n)	/ˈbɪznəs ˈtrævlə/	Macon Leary’s advice to business travellers is to travel light.
to cut a long story short	/tə ˈkʌt ə ˌlɒŋ ˈstɔːri ˈʃɔːt/	Anyway, to cut a long story short , the captain of the plane managed to keep everybody calm and we were able to continue our journey.
end up (phr v) end up doing	/end ˈʌp/ /end ʌp ˈduːɪŋ/	You won’t believe this but I ended up sitting next to a guy with a snake in a basket!
incidentally (adv)	/ɪnsəˈdentəlɪ/	Incidentally , did I tell you I won’t be in the office on Monday afternoon?
industrial tribunal (n)	/ɪnˌdʌstriəl ˈtrɪbjuːnəl/	He won back his job after an industrial tribunal ruled that he had been unfairly dismissed.
luggage (n) lost luggage (n)	/ˈlʌɡɪdʒ/ /lɒst ˈlʌɡɪdʒ/	Have you ever had any bad experiences with lost luggage ?

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observation (n) make an observation	/ˌɒbzə'veɪʃən/ /meɪk ən ˌɒbzə'veɪʃən/	Making observations about the weather is another common way of starting a conversation.
request (n) make a request	/rɪ'kwest/ /meɪk ə rɪ'kwest/	'Do you mind swapping seats?' or 'Could you help me with my bag?' are both examples of someone making a request .
subject (n) On the subject of ...	/sʌbdʒekt/ /ɒn ðə 'sʌbdʒekt əv .../	On the subject of politics, who do you think is going to win the presidential elections?
To change the subject ...	/tə ˌtʃeɪndʒ ðə 'sʌbdʒekt/	To change the subject , have you heard who's just been appointed CEO?
swap (v) swap seats/places etc	/swɒp/ /ˌswɒp 'si:ts/pleɪsəz/	Would you mind swapping seats ? I don't like sitting next to the window.
Talking of ...	/ˈtɔ:kiŋ əv .../	Talking of holidays, one of the nicest places I've ever visited is Bali.
To top it all ...	/tə ˌtɒp ɪt 'ɔ:l .../	To top it all , I ended up sitting next to a guy with a snake in a basket!
travel light	/ˌtrævl 'laɪt/	' Travelling light ' means travelling without much luggage.
unfairly dismissed (adj)	/ʌnˌfeəli dɪs'mɪst/	The industrial tribunal ruled that she had been unfairly dismissed .